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WHITE ROCK-SOUTH SURREY

Family Physician Onboarding Guide

White Rock-South Surrey
 Division of Family Practice
 An FPSC Initiative












What's Inside

WELCOME	2
Contact Us	2
Hello	3
Territorial Acknowledgement	4
WORK	5
Our Division	5
We're Here To Help You	7
Family Physician Onboarding Checklist	8
Practice Supports	9
LEARN	10
Federal and Provincial Health Care Systems	10
Key Medical Organizations	11
GROW	13
Professional Development	13
Continuing Medical Education	13
Leadership Opportunities	13
Culturally Safe Training	13
Physician Wellness	14

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-  [wrssdivision](https://www.linkedin.com/company/wrssdivision)
-  Real Conversations with Rogan: Apple Podcasts or Spotify
-  Cooner's Corner: Apple Podcasts or Spotify

Hello

On behalf of the staff and Board of Directors of the White Rock-South Surrey Division of Family Practice, welcome to our community.

We are thrilled to have you join our network of 225+ Division members. We are excited about the opportunity to work together and deliver exceptional healthcare services to our community.

Now that you've decided to practice here, it's time to onboard you and your practice. This comprehensive Onboarding Guide has been designed to connect and equip you with tools and insights to help you settle in smoothly. It also provides valuable connections to local healthcare services and resources to foster your growth and support both you and your patients.

We look forward to working with you, while also getting to know you better.

Sincerely,

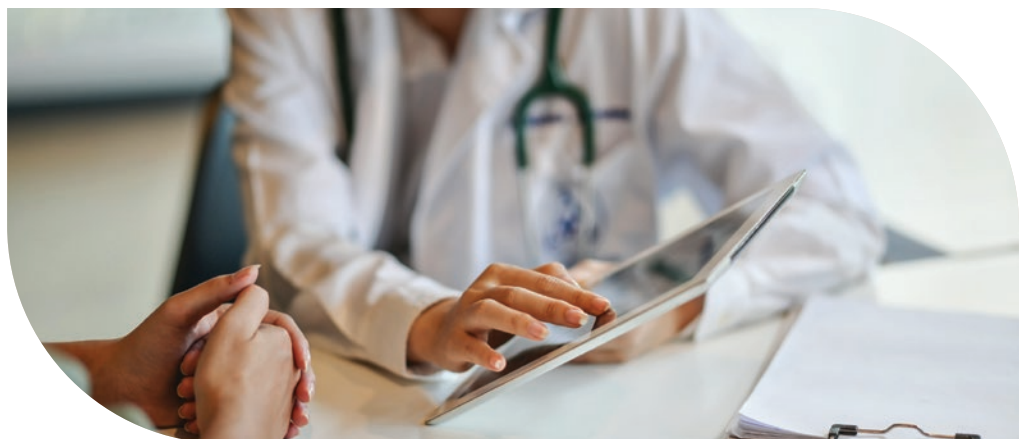
White Rock-South Surrey Division of Family Practice



Rogan Thavarajah
Rogan Thavarajah
Board Chair



Cary Sheppard
Cary Sheppard
Executive Director



Territorial Acknowledgement

From time immemorial, Indigenous people have lived in this area, caring for the land, air, water, and non-living beings. The Semiahma (Semiahmoo), ǫíćǎý (Katzie), q'w'a:ńł'əh (Kwantlen), and other Coast Salish First Nations lived in what colonizers now call White Rock-South Surrey. We are grateful to work, play, live, and learn on the stolen and unceded lands of the traditional and ancestral territories of these First Nations peoples. We also recognize the Métis people and Métis Chartered Communities, Inuit, and urban Indigenous peoples living in these territories. Locally, Indigenous life moved between summer and winter homes centering on fishing for salmon, herring, and oolichans and hunting for birds, deer, elk, and bears. The forests were rich in plants for food and medicine. The Pacific Ocean

and Salish Sea coastal waterways, Nicomekl, Serpentine, and Campbell Rivers, also provided connection and trade routes. Land-based cultural celebrations strengthened the symbiotic relationship among people, plants, animals, water, and the land, demonstrating “we are all connected”. Continuing to today, the Semiahmoo First Nation leaders encourage us to move forward in a good way with “one heart, one mind”.

We are grateful for the privilege to share the natural beauty and resources of the land with these Indigenous communities. We are on a journey towards reconciliation and invite you to join us in this learning and unlearning.

Source: surrey.ca



Join our journey
towards reconciliation...

Our Division

About Us

The White Rock-South Surrey Division of Family Practice (wrssdivision.ca) formed in 2009, is a non-profit organization, and is led by an elected Board of Directors and a team of management and staff. The Division has more than 225 members including Family Physicians and associate members including Nurse Practitioners, Specialists, Hospitalists, ER Doctors, Residents, and retired Family Physicians. The Division works collaboratively with local Family Physicians and partners to identify health care needs and priorities in the community and develops solutions.

The Division goals are:

1. To improve the delivery of healthcare in our community
2. To promote innovation and excellence in primary care
3. To build and sustain effective inter-professional relationships
4. To focus on sustaining a healthy physician community

Our Division is one of 47 regional Division of Family Practices in BC representing 230 communities. The Divisions of Family Practice initiative is funded by the Family Practice Service Committee (FPSC), one of four joint committees that represent a partnership of the provincial government, and Doctors of BC. Learn more about our Division at wrssdivision.ca. Learn more about other Divisions and FPSC at divisionsbc.ca

Benefits of Division Membership

Being a member of our Division offers a number of valuable benefits, including:

- An opportunity to influence the delivery of health care in our community
- Opportunities to connect and collaborate with colleagues
- A voice representing Family Physicians' needs and priorities
- Continuing medical education programs
- Supporting physician wellness
- A free **UpToDate** subscription
- Free access to **Pathways**, a database of specialists and physician resources
- Opportunity to participate in our exciting lineup of year-round educational and social member events
- Monthly "Did You Know" e-newsletter
- Access to an exclusive White Rock-South Surrey **Facebook Family Physician private group** page

Visit wrssdivision.ca to sign up to become a member.



Key Division Initiatives

Patient Medical Home (PMH)

PMH is a family practice that operates at an ideal level to provide longitudinal patient care. A PMH enables family doctors to:

- Access other health care providers to support quality patient care.
- Use accurate EMR data and technologies to increase proactive, preventative care.
- Get support for patients from health care teams located in the practice or in the community, and from networks of colleagues.
- Increase your ability to provide optimal care for patients.

The Division engages in a variety of work to support our local PMHs, which are the foundation of the Primary Care Network (see below). For more information: fpscbc.ca

Primary Care Network (PCN)

A clinical network of physicians and other primary care service providers (Registered Nurses, Neighbourhood Nurses, Neighbourhood Social Workers, Mental Health Educators, Pharmacist, community partners, etc.) in a geographic area work together in new ways to provide wrap-around care and expanded team-based supports for Family Physicians and patients. Contact the Division for more information or to arrange for an onboarding session.

Primary Care Access Clinic (PCAC)

With PCAC, patients benefit from team-based care with Family Physicians, Nurse Practitioners, Nurses, and connections to Mental Health Care Workers and Psychiatrists. PCAC is for vulnerable unattached patients (those who don't have a Family Physician) and for patients who are homebound. Patients are referred by Hospitalists, Family Physicians, community agencies, or other health care providers.

Peach Arch Hospital Maternity Care

The Division is committed to supporting Family Physicians who deliver maternity care and the care of newborns with a variety of initiatives with support for supplies, equipment, educational training, and integration with the Primary Care Network through funding of the Family Practice Services Committee.

Transformative Reconciliation

The Division is on a journey of incremental action-oriented change moving toward Reconciliation. Through this emergent work, we aim to enhance cultural change in our organization and community, with the goal of creating Indigenous cultural safety at the program and practice level through cultural humility. Reconciliation can be imagined as being a good neighbour.

Supporting Vulnerable Populations

The Division collaborates with local physicians and community partners to aid vulnerable patients, including those with mental health challenges or complex care needs. For instance, we partner with Sources Community Resource Society (www.sourcesbc.ca) to offer counselling services and medical services through Sources Access Clinic to those not able to access care in other ways.

Attachment Mechanism

Strong patient attachment to a Family Physician improves care quality and satisfaction and can decrease overall health care costs. The Division is currently working to create a system to attach patients to Family Physicians.

Long-Term Care Initiative

The Division's Long-Term Care Initiative (LTCI) is managed in partnership with the Fraser Health Authority under the contractual direction of the Family Practice Services Committee (FPSC). The Division works with local physicians who provide enhanced clinical care and 24-hour availability to both public and private residential facilities in the community. By enabling round-the-clock patient care as needed, physicians working in long-term care facilities are better able to support residential patients where they live and reduce the need to visit the emergency department. LTCI program physicians are also actively working to reduce the number of medications LTC residents take. The goal is for the elderly to enjoy life with as few medications, and as few side effects, as possible. The LTCI program has been successfully operating in WRSS since 2011 and with FPSC since 2015. New physicians moving to the WRSS community are welcome to find out more about the program, become a locum, or join the team.

We're Here to Help you

Now that you've embarked on your medical practice journey here, the White Rock-South Surrey Division of Family Practice is fully dedicated to facilitating your onboarding and integration into our vibrant medical community and development as a healthcare professional.

Here are some of the ways we can assist you:

1 Introduction to Leadership

We'll introduce you to our Board of Directors and Family Physician Leads, helping you establish valuable connections within our organization.

2 Medical Community Networking

We'll facilitate your introduction to fellow Family Physicians through events like a New Physicians Dinner and WhatsApp group.

3 Practice Supports

We'll connect you with guidance in navigating medical technology designed to streamline your practice, ensuring you're well-equipped for efficient operations.

4 Membership Benefits

We'll guide your registration as a Division member so that you can access all the benefits, including our informative e-newsletter, events, education, and workshops, and free subscriptions for job tools (**UptoDate** and **Pathways**).

5 Community Exploration

You can refer to our New Family Physician Welcome Guide for information on programs, resources, and activities that will enrich your life in our wonderful community.

6 Professional Growth

We'll highlight growth opportunities, including education, training, leadership, and mentorship initiatives offered by the Division and other organizations.

To embark on this exciting journey and learn more about the onboarding process, please don't hesitate to reach out to our dedicated Recruitment Manager at info@wrssdivision.ca. Our Recruitment Manager can facilitate your onboarding and orientation, supporting a smooth transition into our medical community.



Family Physician Onboarding Checklist

Once you have finalized where to practice, here is a checklist to help you onboard your practice.

BUSINESS CONSIDERATIONS

- Develop a business plan and budget
- If needed, set up your Professional Advisory team: Financial Consultant, Accountant, Insurance Advisor, Legal Advisor, and Banker
- Register with the BC Business Registry (if applicable) account.bcregistry.gov.bc.ca
- Apply for a City business license (if applicable) whiterockcity.ca or surrey.ca
- Set up CRA Business Registration canada.ca
- Register with WorkSafeBC worksafebc.com

REGISTRATION

- Register for membership with the White Rock-South Surrey Division of Family Practice at divisionsbc.ca/user/register which will then allow you to:
 - Login to the member portal divisionsbc.ca/white-rock-south-surrey
 - Receive an UptoDate login uptodate.com
 - Receive a Pathways login pathwaysbc.ca
 - Receive a Medimap login and upload your clinic information to build your panel medimap.ca
 - Join the Division FP Business Group to optimize your clinic practice. Contact the Division to join info@wrssdivision.ca
 - Sign up for the Primary Care Network; contact the Division to learn more info@wrssdivision.ca
 - Check your inbox at the end of each month for the Division's "Did You Know" e-newsletter
 - Follow the Division on Instagram at instagram.com/wrssdofp and join the Division's Facebook group at facebook.com/groups/wrssfamilphysicians
- Acquire privileges with the Fraser Health Authority (if applicable) medicalstaff.fraserhealth.ca
- Register for Doctors of BC doctorsofbc.ca
- Register for BC Services Card gov.bc.ca
- Register for the Provincial Attachment System (PAS)* bchealthprovider.ca
- Create a OneHealthId healthprovideridentityportal.gov.bc.ca/
- Register for the Health Connect Registry healthlinkbc.ca
- Apply for Teleplan (if applicable) gov.bc.ca
- Register for Excelleris report delivery excelleris.com
- Register for CareConnect phsa.ca
- Register for CMPA (if desired) cmpa-acpm.ca
- Request your personal page at Pathways MD pathwaysmedicalcare.ca
- Register for PharmaNet pharmanetenrolment.gov.bc.ca

PRACTICE SUPPORT PROGRAM

- Contact Catherine Torrance to assist with panel needs ctorrance@doctorsofbc.ca

LOCATION AND PUBLIC SERVICES (IF APPLICABLE)

- Determine space and parking requirements then contact real estate or leasing professional
- Arrange for utilities
- Arrange for janitorial and security (if applicable)

STAFFING (IF APPLICABLE)

- Develop job descriptions and salary ranges
- Advertise position(s) and interview candidate(s)
- Complete employment contracts and documentation and set up payroll; arrange for benefits
- Establish office policies and workflow processes

FINANCIAL PLANNING

- Learn about the new Longitudinal Family Physician Payment Model, Fee for Service Model, and alternative models via Doctors of BC doctorsofbc.ca and Family Practice Service Committee fpsc.bc.ca
- Evaluate benefits of incorporation
- Discuss financing options (if applicable)
- Set up banking account and payment methods
- Establish bookkeeping process
- Get help with tax deductions and credits that can be carried forward and deducted

BUSINESS FUNCTIONS

- For information on furniture, equipment, tech, etc. Consult the [Doctors of BC](https://doctorsofbc.ca) site

GROWTH

- Look into CME and CPD opportunities to continue your education
- Discover leadership opportunities in the Division

You can also find more supports for your practice via Doctors of BC (doctorsofbc.ca) or Practice in BC (practiceinbc.ca).

*For information on how to access PAS, visit doctorsofbc.ca.

Practice Supports

Unlock a multitude of tools designed to strengthen and optimize your medical practice, freeing up time for patient care. To provide you with valuable guidance, we have compiled a selection of resources.

Support Programs

Practice Support Program (PSP): Family Practice Service Committee's PSP offers services for family physicians to optimize your practice, enhance your use of health technology, and more effectively manage your patient panel. Our team helps your practice become more efficient, creating more time for proactive patient care and for adopting the patient medical home attributes. Our services are customized to meet your specific practice needs and to accommodate your busy schedule.

For more information on PSP or book a service, visit doctorsofbc.ca or contact Catherine Torrance, our community's Practice Improvement Coach at ctorrance@doctorsofbc.ca.

Virtual Supports

Pathways: This site connects users to a database of local and provincial medical resources — consultants, advice, community and health authority services, clinician tools, and forms. It also includes access to our Service Maps and Patient Journeys that help you navigate our programs and resources for your patients in our local system. pathwaysbc.ca

Pathways Referrals Tracker: It features a dashboard where Family Physicians and specialists can track patient referral status, the ability to use physicians' existing office workflow to send a referral letter and documentation to the specialist clinic, secure messaging between physician and specialist offices, and automated patient notifications. pathwaysbc.ca

UpToDate: This free library of reference materials and other resources provides evidence and clinical guidance at your fingertips to answer complex medical questions with confidence. uptodate.com

Excelleris (Life Labs): This BC report delivery service includes labs, medical imaging, and health care records. Results delivery is integrated with many EMRs. lifelabs.com

CareConnect: This secure, view-only provincial Electronic Health Record gives Family Physicians access to province-wide encounters, lab results, diagnostic imaging, clinical documents, and immunization records for patients. phsa.ca

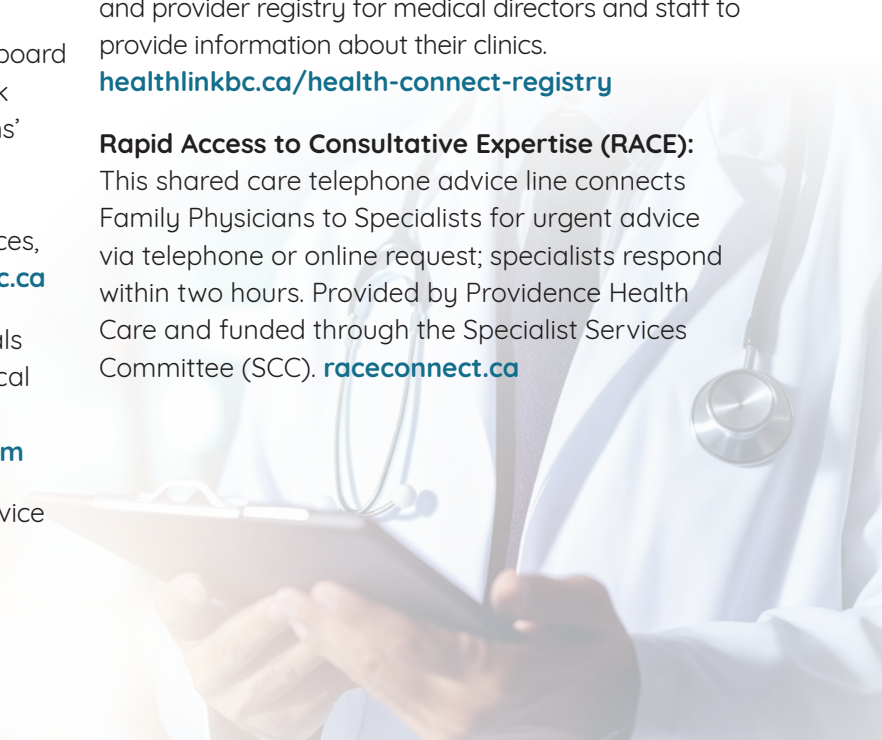
Teleplan: Submit medical claims for payment electronically through the Medical Services Plan Teleplan system. It is how providers securely submit claims, retrieve remittance information, and check patient eligibility. gov.bc.ca

PharmaNet: The Ministry of Health administers this BC data network. PharmaNet keeps a record of every prescription dispensed in a BC community pharmacy. Physician access to PharmaNet provides health services to an individual in the context of a professional health practice. gov.bc.ca

Health Connect Registry (HCR): HCR is the tool used by all BC communities to identify patients wishing to be attached to a longitudinal primary care provider. HCR works alongside two tools: (1) a provincial rostering registry for Family Physicians and Nurse Practitioners to manage their patient panel information and identify whether they can take on new patients and (2) a clinic and provider registry for medical directors and staff to provide information about their clinics.

healthlinkbc.ca/health-connect-registry

Rapid Access to Consultative Expertise (RACE): This shared care telephone advice line connects Family Physicians to Specialists for urgent advice via telephone or online request; specialists respond within two hours. Provided by Providence Health Care and funded through the Specialist Services Committee (SCC). raceconnect.ca



Federal and Provincial Health Care Systems

All citizens and residents of Canada receive medically necessary hospital and physician services free at the point of use. Below is an overview of the federal and provincial healthcare systems.

BC Ministry of Health

BC's publicly funded health care system ensures that all eligible BC residents have access to medically necessary health care services through the Medical Services Plan and to eligible prescription medications, medical supplies, and pharmacy services through the PharmaCare program.

The BC Government's Ministry of Health has overall responsibility for ensuring that quality, appropriate, cost-effective, and timely health services are available for all British Columbians. The Ministry works together with a provincial health authority, five regional health authorities (including our local health authority — Fraser Health Authority), and the First Nations Health Authority to provide high-quality, appropriate, and timely health services to British Columbians. gov.bc.ca

Canada Medicare System

Medicare is Canada's publicly funded health care system with 13 provincial and territorial health care insurance plans. Health care roles are shared between federal, provincial, and territorial governments. Provinces manage and deliver services, while the federal government sets standards, provides funding, and supports specific groups. canada.ca

Provincial Health Services Authority (PHSA)

PHSA is responsible for working with the five regional health authorities to plan and coordinate the delivery of provincial programs and specialized services and governing and managing the organizations that provide specialized health services throughout the province: BC Cancer Agency, BC Centre for Disease Control, BC Children's Hospital & Sunny Hill Health Centre for Children, BC Emergency Health Services, BC Mental Health and Addiction Services, BC Renal Agency, BC Transplant, BC Women's Hospital & Health Centre, Cardiac Services BC, and Perinatal Services BC. phsa.ca

First Nations Health Authority (FNHA)

Represents BC First Nations, Province of BC, and Government of Canada. Aims to improve BC First Nations' peoples' health outcomes. Responsible for planning, managing, funding health programs, addressing service gaps, and improving program quality, accessibility, and cultural appropriateness. fnha.ca

5 Regional Health Authorities

Fraser Health Authority

Fraser Health (FH), our local Health Authority, is the largest of the five regional health authorities. The organization is responsible for the delivery of hospital and community-based health services to more than 1.9 million people in 20 diverse areas from Burnaby to Fraser Canyon including White Rock-South Surrey. fraserhealth.ca

Interior Health interiorhealth.ca

Northern Health northernhealth.ca

Island Health islandhealth.ca

Vancouver Coastal Health vch.ca

Key Medical Organizations

Get to know these key local, regional, and national organizations that will help you build and manage your practice.



College of Physicians and Surgeons of BC (CPSBC)

Regulates physicians to ensure their qualification, competence, and fitness for medical practice. Manages patient complaints, acts against incompetent, unethical, or illegal practices, administers quality assurance, and accredits medical/surgical facilities.

cpsbc.ca



BC College of Family Physicians (BCCFP)

The heart of BC family medicine, supporting equitable, culturally safe, longitudinal care for all. A CFPC chapter.

bccfp.bc.ca



Doctors of BC

A voluntary association of 16,000+ physicians, residents, and medical students in BC. They promote a climate for high-quality patient care, professional satisfaction, and fair economic reward. Doctors of BC supports members with information and resources at every practice stage – fee guide, billings, audits, training, and practice tips.

doctorsofbc.ca



Family Practice Services Committee

Family Practices Services Committee (FPSC)

Works on behalf of Family Physicians to strengthen full-service family practice and patient care in BC. It is one of four joint collaborative committees that represent a partnership of the Government of BC and Doctors of BC.

fpscbc.ca



BC Family Doctors

A voluntary association with 3,000+ members that advocates for the professional well-being of our profession as the Society of General Practitioners of BC (SGP). They update the family medicine fee schedule. They also work to improve the system of care for patients and physicians.

bcfamilydocs.ca



The College of Family Physicians of Canada (CFPC)

Represents 42,000+ members, sets postgraduate family medicine training standards, accredits medical schools, certifies professional development programs, and supports family medicine teaching and research.

cfpc.ca



Key Medical Organizations



Peace Arch Hospital Medical Staff Association (PAHMSA)

An association of 200+ members at Peace Arch Hospital. Membership is mandatory for permanent staff, per Fraser Health policy. Dues grant access to members-only resources.

pahmsa.org

Joint Collaborative Committees COLLABORATE ON HEALTH IN BC

Joint Collaborative Committees (JCC)

A partnership of Doctors of BC and the BC government, JCC centers care on patients and families/ caregivers, builds physician capacity, and coordinates system services. The four JCCs are: Family Practice Services Committee (FPSC), Specialist Services Committee (SSC), Shared Care Committee (SCC), and Joint Standing Committee on Rural Issues (JSC). Funds come from the Physician Master Agreement (PMA) between Doctors of BC and the BC government.

collaborateonhealthbc.ca

CMPA.

Empowering better healthcare

Canadian Medical Protective Association (CMPA)

Supports Canadian physicians and patients in a complex healthcare system by assisting physicians with medico-legal issues, learning and data to enhance patient safety, and compensating patients harmed by negligent care.

cmpa-acpm.ca



Canadian College of Health Leaders

A national non-profit connects health leaders for development, support, and inspiration. It offers leadership development, tools, knowledge, and networks for healthcare.

cchl-ccls.ca

UBC CPD

UBC Continuing Professional Development (UBC CPD)

An academic unit within UBC's Faculty of Medicine. They advance professional development through designing, delivering, accrediting, evaluating, and researching lifelong learning for health professionals.

ubccpd.ca

WORK SAFE BC

WorkSafeBC

Oversees a no-fault insurance system for BC workplaces. They partner with employers and workers to promote prevention, rehabilitate the injured, ensure fair compensation, and maintain financial viability.

worksafebc.com



Professional Development

You have the chance to expand your knowledge while practicing through professional support, training, and education. Additionally, you can engage in leadership roles within our community to contribute back.

Continuing Medical Education

As mandated by The College of Family Physicians of Canada (CFPC), Family Physicians must earn credits for their continuing medical education (CME) or continuing professional development (CPD) after graduation. Participation in CME or CPD allows physicians to enhance their knowledge and skills in the medical field.

Various certified and non-certified activities related to group learning, self-learning, and assessment can earn you credits. Visit the CFPC Certified Mainpro+® site at cfpc.ca for more information on earning credits. The Division may also provide opportunities or guide you to local and unique options to earn credits, such as:

- Conference sessions and workshops
- Rounds
- Journal clubs
- Interdisciplinary events
- Committee participation
- Journal reading
- Manuscript submission
- Online learning (videos, podcasts, etc.)
- Research
- Teaching or presenting
- Tutoring

Leadership Opportunities

In addition to membership, The Division offers support and development opportunities for Family Physicians to excel in leadership in healthcare. These roles may also grant you Mainpro+® credits (verify with CFPC):

- **Division Physician Leads:** You can take on fulfilling leadership roles within our Division on various topics. These roles enable you to make a positive impact and drive meaningful initiatives within our healthcare network.
- **Division Board of Directors:** Through our Board nomination process, you will be invited to express an interest in joining our Board of Directors. Board meetings are held monthly.

Culturally Safe Training

The Division is committed to the Government of BC's Declaration of the Rights of Indigenous Peoples Act (gov.bc.ca) and the Calls to Action of the Truth and Reconciliation Commission of Canada (nctr.ca). We support access to culturally appropriate healthcare services for Indigenous individuals and assist family physicians in delivering anti-racist, respectful, and culturally safe care. We offer free training as needed.



Physician Wellness

Below is a list of resources designed to enhance physician wellness. These tools help to prevent burnout, manage stress and depression, assist with life transitions, and support mental health. Visit pathways.ca for more resources.

Facility Engagement — Peace Arch Hospital:

Facility Engagement (FE) at Peace Arch Hospital (PAH) hosts several wellness initiatives for community and hospital physicians throughout the year.

- **Conversation Cafés:** Interactive conversations on topics related to your well-being at home and work, facilitated by a professional coach. The sessions run monthly via Zoom. Attending physicians are compensated for their time by FE.
- **Journal Club:** Provides an opportunity to review and discuss medical journal topics of interest. The sessions take place monthly in-person (includes dinner) or via Zoom. Attending physicians are compensated for their time by FE.
- **Engagement Lunches:** Take place weekly on Wednesdays at PAH. Lunch is provided for attendees (no compensation).
- **Peer Support Program:** Provides confidential one-on-one peer support from physician colleagues. To connect with a peer supporter (in White Rock-South Surrey or outside the community), contact Dr. Ruffo at cjruffo@gmail.com.

View the FE calendar here: pahmsa.org/updates. To submit your time for compensation after you have attended a Conversation Café or Journal Club, email pahmsa@gmail.com.

Physician Health Program — Doctors Of BC:

Offers free confidential counselling with a licensed Lifeworks clinical counsellor. Also provides short-term counselling from a network of counsellors, a peer-to-peer drop-in support program, and more services. physicianhealth.com

Physician Wellness Hub — Canadian Medical Association:

Offers a variety of free and reliable wellness tools and resources to empower physicians in distress. cma.ca/physician-wellness-hub

Mindwell For Healthcare Workers — Wellness

Together Canada: Discover free e-learning modules in the Mindwell microsite to build resilience, enhance your well-being, and decrease stress so you can feel and perform your best. wellnesstogether.ca

Physician Wellness — Canadian Medical Protective Association:

Provides articles, videos, and a phone line with information on coping with stress and managing medico-legal issues. cmpa-acpm.ca

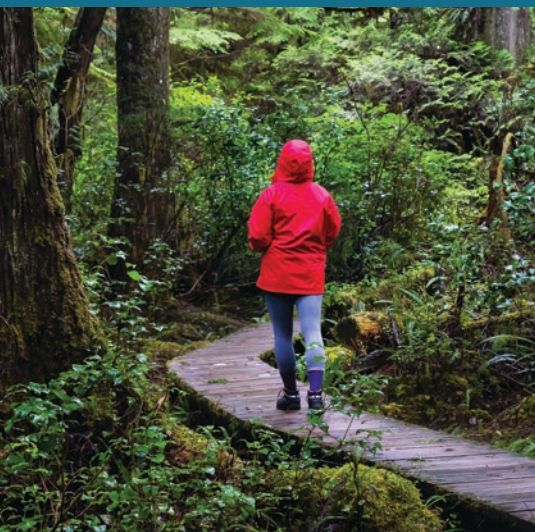
Resources For Health Care Workers — Centre

for Addiction and Mental Health: This site offers support to help health care workers maintain their health and wellness while coping with a wide array of stressors. camh.ca



Thank you for your interest

in bringing your talent and expertise to our White Rock-South Surrey community.
We look forward to supporting you and your practice.



White Rock-South Surrey
Division of Family Practice
An FPSC Initiative

We extend our gratitude to the White Rock- South Surrey Family Physicians for sharing their invaluable insights for this guide. We also acknowledge the Peace Arch Hospital Foundation for its generous support in funding its development. For any feedback concerning this guide, please reach out to info@wrssdivision.ca.

Disclaimer: This Onboarding Guide is produced by the White Rock-South Surrey Division of Family Practice for Family Physicians in White Rock-South Surrey. The information in this package is meant to provide a brief, but not exhaustive guide to getting your practice going. The guide provides links to other sites; the inclusion of a link does not mean that the Division endorses or approves the linked sites or the contents or links in those sites.

Onboarding Guide Photo Credits: Unsplash | Peace Arch Hospital Foundation

Contact

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📘 [groups/wrssfamilypphysicians](https://www.facebook.com/groups/wrssfamilypphysicians)

📺 [@whiterock-southsurreydivis3632](https://www.youtube.com/channel/UCwhiterock-southsurreydivis3632)

📄 wrssdivision

🎧 Real Conversations with Rogan: Apple Podcasts or Spotify

🎧 Cooner's Corner: Apple Podcasts or Spotify